

Unity can connect to any Microsoft SQL Server or LDAP-compliant database (including Microsoft Active Directory) to load and search contacts. Unlike other directories, Unity will load or search for contacts within third party directories in real-time mode. The third party directory integration is configured through the Add Directory wizard which is accessed through Tools > Custom Directory. Part of this configuration includes specifying which columns to include in the list, as shown below.

User Status Directories Call Logs My status: available in office

Directory name: CRM Contacts [Search]

FirstName	LastName	VoipNumber	ContactMobile
Brian	Peek	+44-1179341939	
Brian	Pole	+44-1792344517	
Brian	Pole	+44-1792344517	
Brian	Smith	+44-1823220176	
Brian	Smith	+44-1823220176	07940164849
Brian	Stone	+44-2086190105	07860594747
Brian	Till	+44-1752424455	

Third party directory integration is achieved through a wizard which is outlined in the "Connecting To Third Party Databases" document, which is available through your service provider.